



São Paulo, March 18th, 2020



## Official Communication – COVID-19

Metropolitan Transports would like to inform our contingency plan and our actions already in place due to the COVID-19. Our major priority is the safety of our employees, clients and partners.

Metropolitan Transports will implement home office on different shifts, which will be fully operational, following our normal business hours. We would like to reinforce and THANK our team for their commitment to attend our customers with “ excellence “.

Though, there are no import / export customs restrictions for household goods, due to the public labor confinements, we may expect some delay in Customs clearance process, our team will do their best to keep up to date and inform our clients accordingly.

According to the Brazilian Health Ministry, all citizens or foreigners returning from countries at risk ( European Countries, Argentina, Chile, USA, South Korea, Japan, China and Iran ), need to self- quarantine for 7 days.

Most airlines present some restriction and cancellations in & out Brazil without previous notice, please expect overprice and re routing itineraries.

We will keep you informed of any new development.

If you have any question, do not hesitate in contacting us.

Best regards,



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*The best today - Even better tomorrow*

