

Dear Friends and Partners,

We would like to give you an update on the measures taken by the Chilean Government to control the spread of Covid-19 in the national territory.

**Measures to be enforced for the next 7 days (until Friday, June 12):**

- **Total lockdown in the city of Santiago has been extended. This measure was decreed on May 13 and will continue until at least June 12.**
- Other quarantined areas are: Alto Hospicio and Iquique in the Tarapa region and Lonquimay in the Araucania region.

**Other measures still in effect include:**

- Curfew from 10:00 pm until 05:00 am in the national territory.
- 113 sanitary control units throughout the country. In order to cross these controls a health passport is required, which can be obtained online at [www.c19.cl](http://www.c19.cl).
- Quarantine lines were established around Chiloé, Punta Areas, Puerto Williams and San Antonio.
- Land, maritime and air border closure for foreign people. Chilean citizens and residents in Chile entering the country need to go into 14-day quarantine, regardless of the origin of their trip.
- Compulsory lockdown for all people over the age of 75.

All of these measures can be extended or modified by the Chilean authority at any time.

**Measures taken by Ward Van Lines:**

- **Our offices and warehouses will remain OPEN and OPERATIONAL as long as the lockdown is in effect in Santiago, since we have a special permit.**
- Our administration staff continues to work remotely from home to support any new and existing requests, sending quotes to our clients/agents and carrying out virtual surveys.

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- **Clients with an already scheduled move (packing or delivery) within the quarantined areas will need to get 2 permits online:**
  - o A **temporary permit for moving** (permit No. 12) at [www.comisariavirtual.cl](http://www.comisariavirtual.cl).
  - o A **“salvoconducto”** necessary for loading day at [www.notarioexpress.cl](http://www.notarioexpress.cl). This document will be hand out on paper at the notary of client’s preference.
- In order to carry out the services, Ward Van Lines has worked in a strict protocol to protect the health of our clients and employees. All these measures are published on our website [Wardvanlines.com/Protocol](http://Wardvanlines.com/Protocol)
- Import shipments arriving at port/airport during this period may be affected by possible delays in the custom clearance process, generating additional port, storage, and demurrage charges.

We are continuously implementing new measures in accordance to the Government and Health Ministry guidelines. Although we aim to protect the health and safety of our employees, clients, and partners, we also want our operations to continue in the best way possible throughout these difficult times.

We will continue to inform you about further changes in the situation. Please do not hesitate to contact us if you have any questions or require additional information.

Stay safe and healthy!

Regards,



Sebastian Laporta  
Managing Director

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