

**WE INFORM THAT DURING THE COVID 19 PANDEMIC  
OUR SERVICES WILL PROCEED NORMALLY  
HOWEVER, WE SHARE PREVENTIVE MEASURES**

**• SERVICE ASSISTANCE DURING COVID 19 PANDEMIC PERIOD**

- To date, no restrictions from Brazilian Customs and the Ministry of Transport have been published.
- G-INTER is fully functional, operating in its activities normally throughout the Brazilian territory. However, several actions were taken in order to protect and prevent customers and employees.

**PROTECTION AND PREVENTION G-INTER BEFORE COVID 19**

- G-INTER has implemented the measures below in order to protect and prevent its employees and customers from the pandemic:
- G-INTER has provided all operations and administrative employees individual bottles of alcohol gel and put up alcohol gel dispensers in strategic places of the company.
- A differentiated cleaning plan was established at the company's headquarters, intensifying the cleaning of tables, counters, countertops, door handles, etc.
- Risk Group: G-Inter is alert of all our employees over 60 years old that are in the risk group. Our HR maintains contingency and full awareness.
- Part of the Administrative team was allocated to Home Office work for the next two weeks;
- General Travel for the company is suspended;
- Our HR is permanently monitoring the effects and information in order to allow us to take quick actions, implement best practices and keep customers and employees calm and oriented.

**CONTINGENCY RECOMMENDATION SO THAT THE CLIENT DOES NOT PARALYZE HIS MOVE SCHEDULE**

- Surveys will be carried out using the Web Survey mode. In cases of exceptions, our surveyors in person will use masks, glasses and individualized alcohol gel;
- The G-Inter warehouse in Brazil can be used to cover a period of the international transfer schedule, due to the closing of some customs around the world; we have prepared a specific area in our warehouse in Brazil at no cost to the customer for up to 30 days.

\*For more information consult our team.

**FAQ - FREQUENTLY ASKED QUESTIONS AND ANSWERS RELATED TO INTERNATIONAL MOVE SCHEDULE**

1- Is it safe to receive moves originated from any area infected by COVID 19?

A: Yes. The probability of an infected person contaminating packaged items from the move is minimal, due to the long period in which the move will be in sea or air transport.

2- Is there any G-INTER employee infected or suspected of infection?

A: Last week G-INTER carried out a task force with its staff in order to track possible employees with symptoms of the disease; no case was identified.

3- How is the alert level of COVID 19 in Brazil?

A: G-INTER monitors the matter through the link: <https://www.worldometers.info/coronavirus/#countries>. For now, 203 cases and no deaths.