



Dear Partners,

Considering the rapidly escalating events, we wanted to contact you and update you on the current situation in Pakistan.

As we all are facing the impacts of CORONAVIRUS, the Government of Pakistan has implemented strict Rules and Regulations around working and movements. Everyone has been instructed to 'Stay at Home' to stop its spread.

In view of these instructions for Safety as well as Well-being of all our Staff, Customers, Counterparts and other Stakeholders, we have taken the following steps:

1. We have suspended all Site Based Operations i.e. Packing and Delivery Services until further notice however will continue to carry out Pre-Move Surveys telephonically, which can be scheduled via our Move Managers/Move Co-ordinators/Packing Manger/Supervisors.
2. All our Office-based Staff is now working from home with full connectivity. They continue to support all Requests, Moves and Relocations in progress and continue to provide advisory Services round the clock.
3. Currently our Warehouses will remain open periodically to receive shipments currently In-Transit. The availability of this Service will be in accordance with Government legislation, Instructions and importantly our ability to ensure the Safety of our Staff.

The situation is subject to change with/without notice and we will continue monitoring it for updates whenever available.

The Government has also advised reviewing its guidance in 2 weeks.

Any of our Customers or Partners with a Move requiring Packing or Delivery over the coming 2 weeks will be contacted to reschedule, if possible.

Our Move Management Teams are still operational and working remotely to provide Quotations, Advisory and Coordination Services.

We remain committed to the safety of our Employees, Clients, Service Partners and Friends.

We are here to supporting you in any way that we can in order to navigate our way through the challenges we face together.

Stay safe!

With Kind Regards,

Arif A. Shah
General Manager